For New customer facility availed on or after April 01, 2024 with old stationery:

Dear Customer,

The Reserve Bank of India through Circular no. **DoR.MCS.REC.28/01.01.001/2023-24** (RBI/2023-24/53) dated August 18, 2023, on "**Fair Lending Practice - Penal Charges in Loan Accounts**", issued instructions "RBI Instructions" regarding quantum and levy of Penal Charges on Loan Accounts. The RBI instructions mandates penalty to be treated as "Penal Charges" and not as "Penal Interest" with effect from April 01, 2024 in your loan account. The Overdue Interest & Penal charges are separated & redefined with effect from April 01, 2024 as mandated in RBI Instructions are herewith specified in **Schedule-I**

Schedule-I

Existing Penal Interest/Late Payment Interest	Revised Penal Charges
	6% p.a above current applicable interest rate
As per the existing application form/ Most Important terms & Conditions/Loan Agreement	There shall be no further interest charged on the penal charges

Please note: the said Penal Charges will be subject to GST as per applicable laws on Goods & Service Tax in India & GST will be charged separately.

This communication shall form an integral part of loan documents and be read in conjunction with the same. Save and except as aforesaid, all other terms and conditions of facility documents shall remain unchanged.

In case of any query, please connect us at our customer care number 18002035972 or you can also send us an Email at care@kisanfinance.com

Yours Faithfully

IFFCO KISAN FINANCE LTD.